

**PART II – INDIVIDUAL CABINET MEMBER’S DECISION**

**LEADERS PORTFOLIO  
18 AUGUST 2008**

**REPORT OF THE HEAD OF TRANSFORMATIONAL MANAGEMENT  
SERVICES – HTMS/08/49**

**on**

**TENDERING SHORTLIST FOR CORPORATE EFFICIENCY REVIEW  
CONSULTANCY SUPPORT INTO CUSTOMER SERVICES**

**DECISION**

That:

- (i) the report be received;
- (ii) the use of consultancy support as set out in the report be approved; and
- (iii) entry into contract with the most suitable supplier be approved.

**REASONS FOR DECISION**

To:

- (a) Comply with the Council’s Financial and Contract Procedure Rules.
- (b) Ensure a competent supplier is appointed.

**ANY RELEVANT INTERESTS DECLARED BY CABINET MEMBER AND ANY  
DISPENSATIONS GRANTED**

None

**DATE OF DECISION:**

18 August 2008

**REFERRAL TO OVERVIEW AND SCRUTINY COMMITTEES:**

18 August 2008

**DEADLINE FOR CALL-IN**

21 August 2008

**IMPLEMENTATION DATE *(if no call-in)***

22 August 2008

**Signed**



**Councillor Tom Fox  
Leader of the Council**

**Date of signature**

18 August 2008

**Signed**



**Head of Transformational  
Management**

**Date of signature**

18 August 2008